INSTALLER APP USER GUIDE

WELCOME TO THE EUCLIDIC INSTALLER APP USER GUIDE

We've created this guide to make it easy for you to carry out installations.

First time users will need to download the Euclidic Systems Fleet Gate Device Installer from Google Play or the App Store.
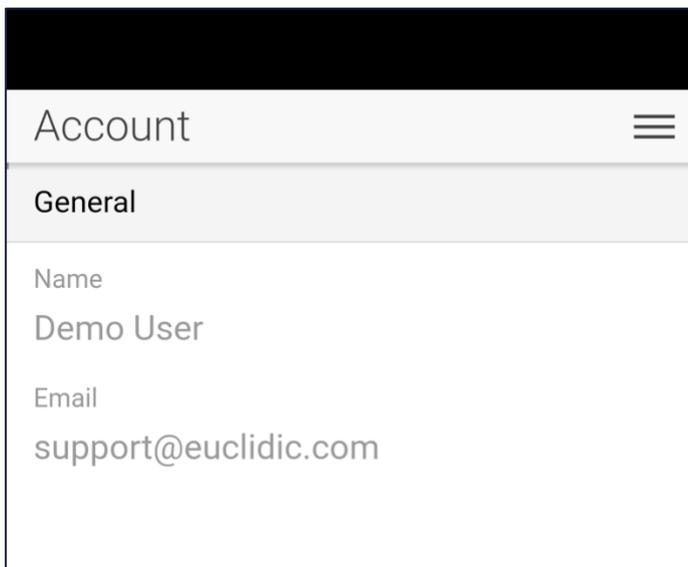

Australia

New Zealand

Before starting any installations, you will need to enter your name, email address and a default password (which can be changed later). The password and login need to be requested and set up by Euclidic support: support@euclidic.com

Links to the app will be provided with your password.

If you have any unanswered questions, please email support@euclidic.com or call:
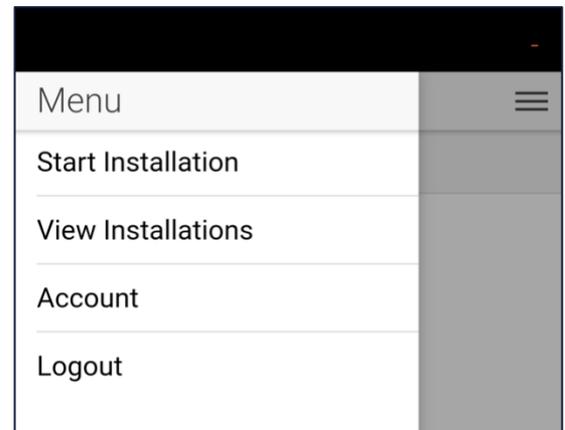
Australia 1800 382 543

New Zealand 0800 752 682

ACCESSING THE MENU

The menu can be accessed by swiping from the left side of the screen to the right side, or by tapping on the menu button in the top-right corner of the page.

VIEWING EXISTING INSTALLATIONS

When you log in, you will be taken to the View Installations page. 'In progress' and 'approved' installations are displayed in separate sections of the page.

An installation that is in progress can be resumed or deleted using the RESUME or DELETE buttons.
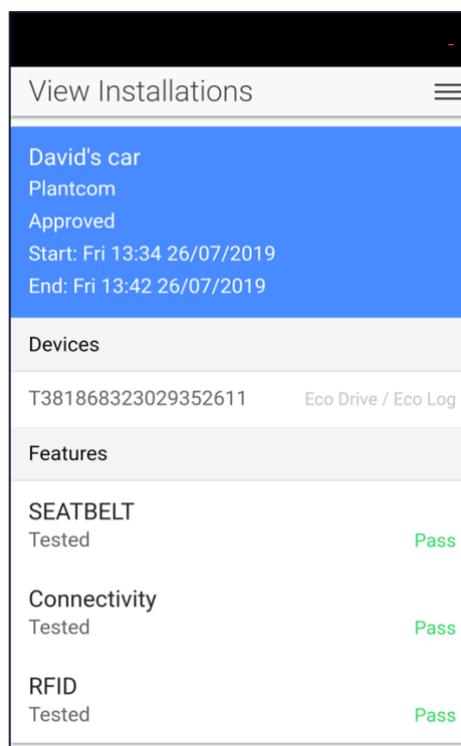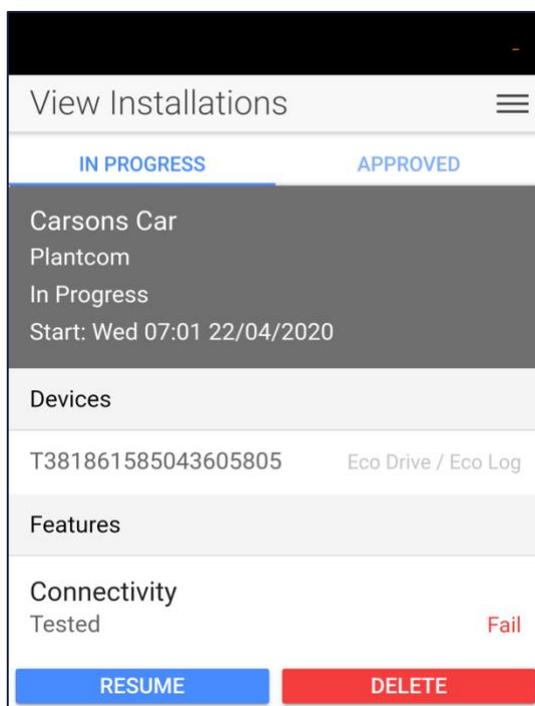
START NEW INSTALLATIONS

ENTER INSTALLATION LOCATION

Enter a short description of the installation location. Please include relevance: Dealership, Place of Business etc.

This information is mandatory. You will not be able to progress unless a location is entered.

VEHICLE ASSESSMENT

Asses the exterior and interior of the vehicle and note any existing damage.

This information is mandatory. You will not be able to progress unless the "No existing damage" box is checked, or notes are entered, for both the Exterior and Interior sections.
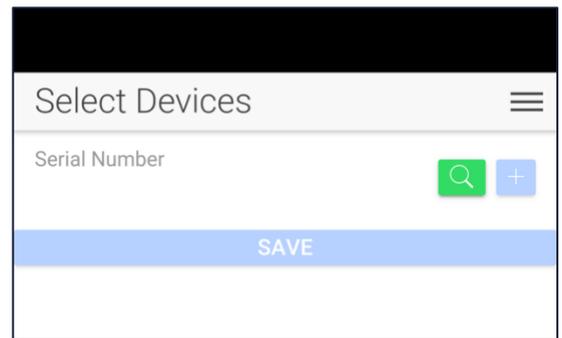
SELECT DEVICES

You need to select the devices which are being installed into the vehicle.

This information is mandatory. You will not be able to progress unless at least one device is added to the installation.

This must be done for each device being fitted to the vehicle, including satellite modems.

There are 3 ways to input the device serial number.

- SCAN DEVICES

You can press the camera button in the bottom right corner of the screen to open a barcode scanner. Scanning the barcode on the device will populate the serial number. Press the blue 'add' button to add the device to the installation.

- SEARCH FOR DEVICES

Enter the last 6 digits of the device number and press the search icon.
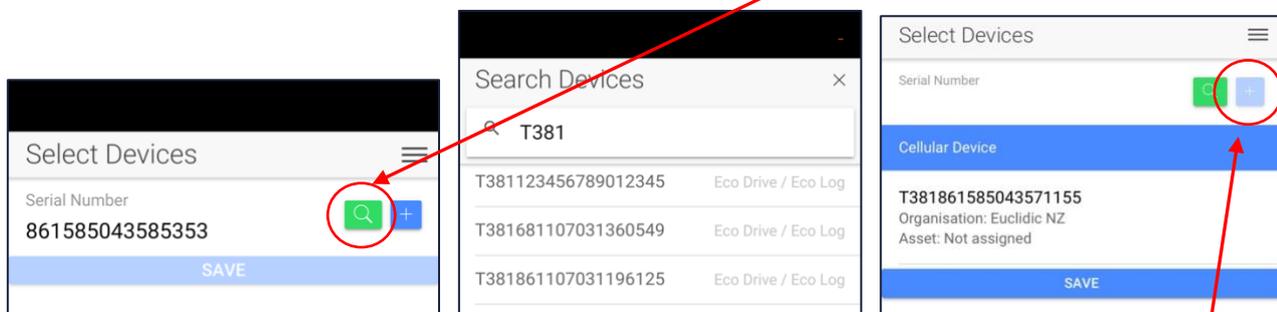
- MANUAL ENTRY

Key the entire serial number into the text box and press the blue 'add' button to add to the installation.

Select the correct device type and press OK. Press Save.

If the message 'The selected devices will be unassigned from their current assets before continuing' appears, please contact Euclidic Systems support.

CHECKING DEVICE DETAILS

The organisation and asset that the device is currently assigned to is displayed under the Device ID. Make sure that these details are correct and match the product sheet provided with the kit. Typically, a new device should not be assigned to an existing asset.

NOTE: If the device is already assigned to an asset, please contact Euclidic Systems support.
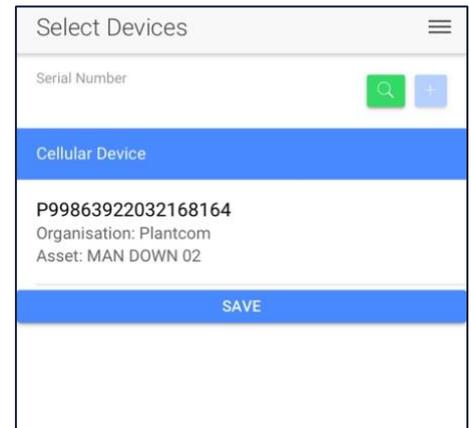
CREATE A NEW ASSET

Enter the details for the asset:

Make: Manufacturer

Model: Model

Rego: If available (see below)

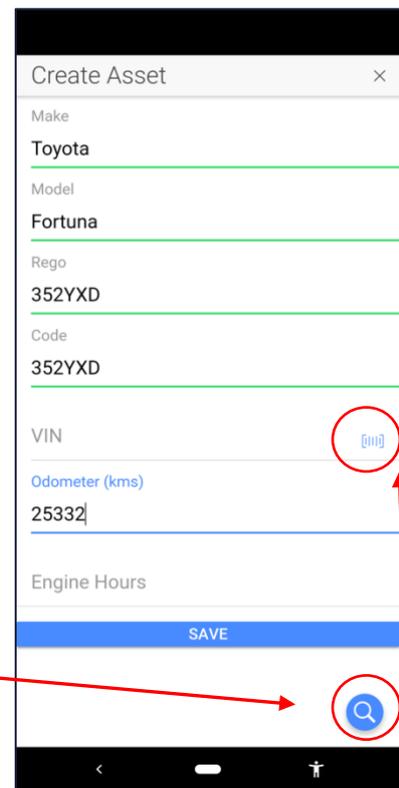Code: This is a client specific identifier. If unknown, please enter the VIN

VIN: 17-digit vehicle identifier (see below)

Odometer: Kms

Engine Hours: If known

Note: When entering the asset registration, check to see if this icon is shown at the bottom of the screen?

This indicates that the vehicle already exists in Fleet Gate. Press the icon and select the asset.

Note: If the asset has the VIN displayed in barcode format, selecting the icon shown on the VIN entry line will activate the entry device's camera.
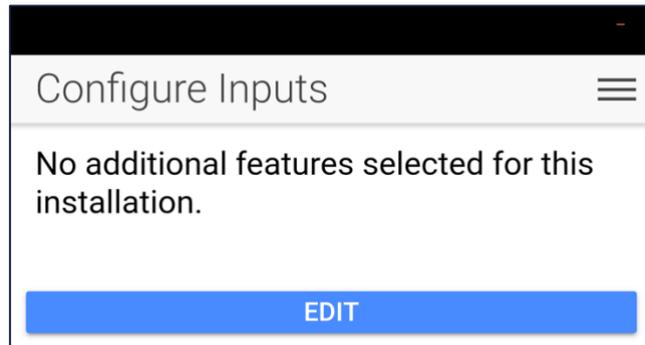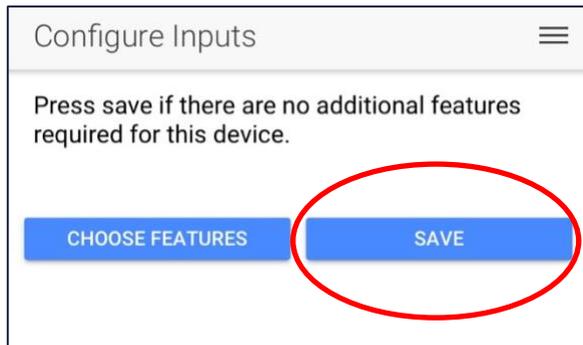
This will scan the VIN to eliminate possible keying errors.
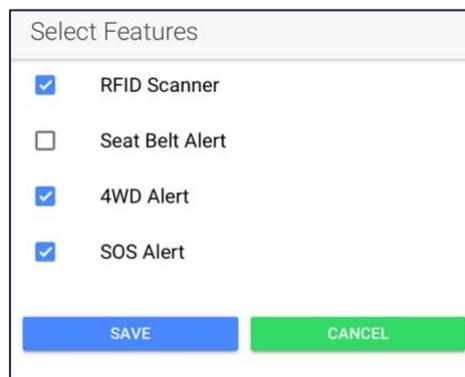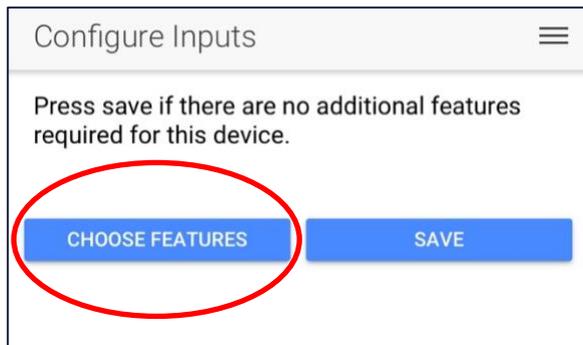
SELECT FEATURES AND CONFIGURE INPUTS

STANDARD INSTALLATION

If you are installing the ODBII device and Y Harness only, you do not need to select any features or configure inputs.

COMPLEX INSTALLATION WITH ADDITIONAL FEATURES

Additional features, such as an RFID Scanner or SOS alert, can be selected by tapping the "CHOOSE FEATURES" button.

The selected features will be configured using the default inputs. Tap on the feature to remove or adjust as required for the installation.
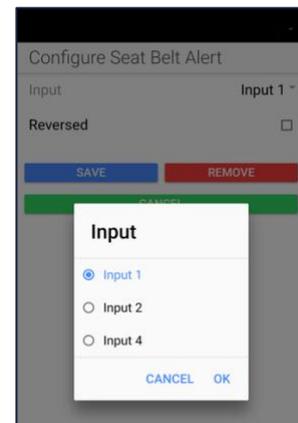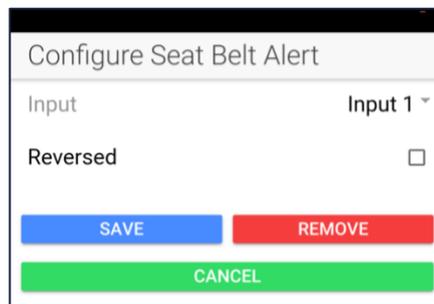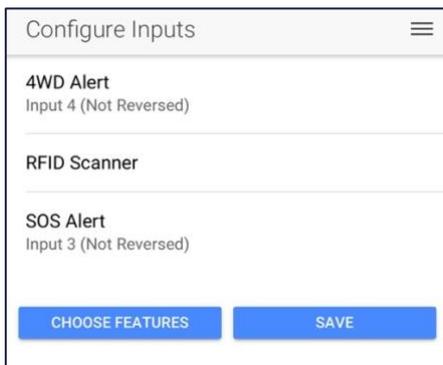
Notes:

Seat Belt plugged/unplugged is always mapped to Input 1

SOS/Duress switch is always mapped to Input 3

4WD Engage/Disengage is always mapped to Input 4

The trigger event can be reversed depending on the polarity of the source.


TESTING AN INSTALLATION

Ensure the device has been physically installed in the vehicle before attempting to run any tests.

TEST SELECTION

Tests are selected automatically based on the features included in the installations.

CONNECTIVITY TEST

All installations require a connectivity test. This checks that RPM, engine status and GPS location are received from the device.
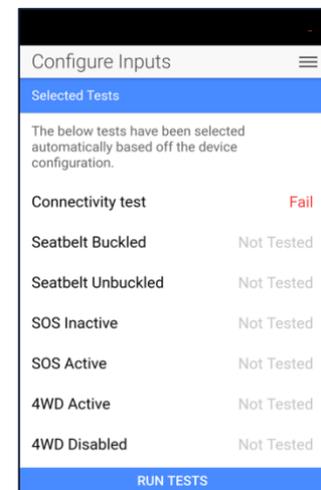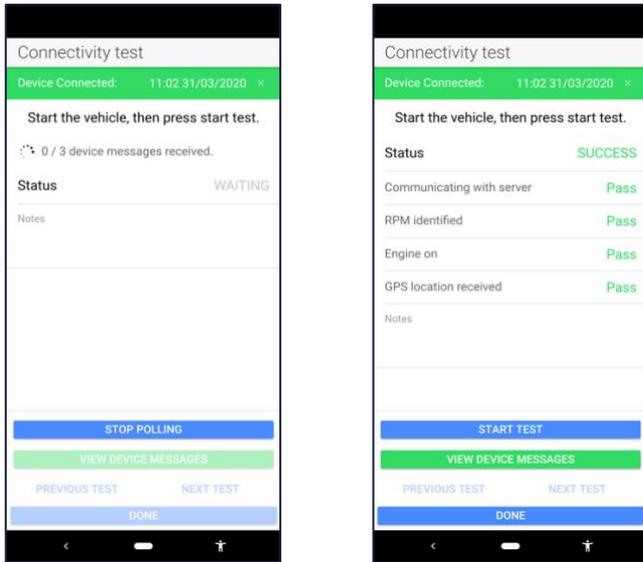
INSTALLER APP USER GUIDE

RUNNING TESTS

OUT - Tap the 'RUN TESTS' button to execute tests from the first test in the list or tap on a specific test to start there.

IN - Tap the 'RUN TESTS' button to execute tests from the first test in the list or tap on a specific test to start there.

FAILED TESTS

You can add notes to tests which have failed for a specific reason. For example, some vehicles may not send RPM or the installation may occur in a location where GPS is unavailable. Adding notes will assist when approving the installation or reviewing it in the future.
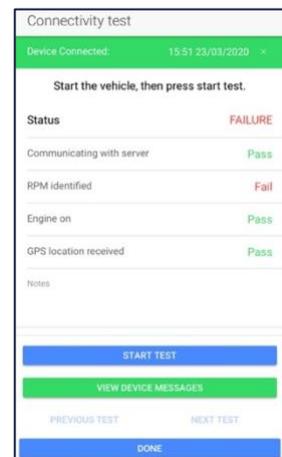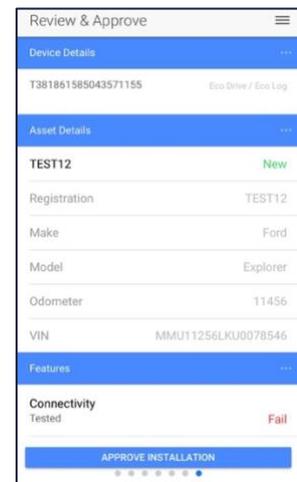
APPROVING AN INSTALLATION

- REVIEW THE INSTALLATION

An installation needs to be approved before it can be completed. The person responsible for approving the installation will probably vary depending on the installation, but ideally should be someone other than the installer.

Tapping on the 3 dots (...) in each of the section headers will reset the installation to that step of the process. Changing the Device or Asset will reset the features and tests.
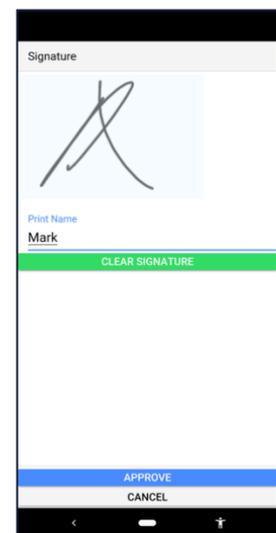
Tapping on any of the features will open a modal to review the tests for that feature.

- APPROVE THE INSTALLATION

Tap the "APPROVE INSTALLATION" button to approve the installation.

The approver's name and signature are required before the installation can be approved.

SUPPORT

For any queries regarding this installation, please contact Euclidic in

Australia on 1800 382 543 or New Zealand on 0800 752 682